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To: All Distributor Personnel

Monthly bulletin: Number 59

Fr: John Wayne Jennings
V.P. of Sales and Marketing

Date: March 2012

Subject: Addition to the Lexair Customer Service Department

As discussed in the November 2011 Bulletin, we now have a new Sales Coordinator in our Customer Service Group - Harold Edwards. Harold has been employed by Lexair for four years in our Valve Production Department where he has assembled and tested valves of all types so he is very familiar with our product lines. Many of you may have already spoken to him as he has been in the Customer Service Department full-time for about four weeks and had been spending some time each week training in the department since November of last year. For anyone who needs to contact Harold directly, he can be reached by e-mail at hedwards@lexairinc.com , by phone at 859-255-5001 or by fax at 859-255-6656.

Also, please remember that fastest way to get an e-mail response from our customer service team is to send your inquiry to valvesales@lexairinc.com as this generic box is monitored constantly by multiple personnel.

Please join me in welcoming Harold to our sales team.

As always, if you have any questions or need further assistance, please feel free to contact me.

Sincerely,
John W. Jennings
V. P. of Sales and Marketing
Lexair, Inc.

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